

**TRANSITPLUS PTY LTD**  
**TERMS and CONDITIONS of BUS CHARTER**

**Quotes and General Information:**

- Bookings must be made at least 5 working days before date of hire by signing and faxing the booking quote form to Transitplus.
- An authorised person must sign bookings.
- On school days, hires can only be made between 9:15am & 2.45pm however this may be negotiable in advance with Transitplus.
- Your driver has been trained to manage emergency situations. In the case of an emergency, please follow the driver's instructions.
- The driver is ultimately in total control of the charter and will communicate with the tour leader regarding alterations to the charter or requests from the group.
- Alcohol is not permitted unless a liquor licence has been obtained and prior arrangements have been made with Transitplus.
- Only soft carry on luggage will be allowed on board the vehicle unless prior arrangements have been made with Transitplus.
- Buses are not normally hired as "party buses". If a hiring is accepted for a party bus, the hiring may be subject to a bond of \$300, payable in advance.
- If additional cleaning is required as a result of the hiring, an excess cleaning fee of \$100 will apply.
- If there is unsociable or unruly behaviour on or off the vehicle at any time, the driver has the right to terminate the charter immediately and if necessary call the police.
- State and federal law does not permit smoking on any Transitplus bus at anytime.
- Passengers must not interfere with the driver whilst driving or tamper with any apparatus or appliance on the bus.
- The cost of repairing damage to buses resulting from the conduct and actions of passengers on the hire shall be charged to the hiring party and is payable as soon as such cost is determined.
- Equipment furnished by the company is thoroughly inspected before being assigned to the charter to ensure uninterrupted service. If the planned timings of the charter are disrupted for any reason beyond the control of the company (eg. Mechanical failure, road or weather conditions), Transitplus will not be held responsible for any losses. Transitplus reserves the right to replace a vehicle with mechanical problems with a different type of vehicle or engage a sub-contractor to complete the charter.

**Itinerary Changes:**

- Alterations are to be notified at the earliest convenience. These alterations may result in an additional charge.
- Please avoid making late changes to itineraries as hires are allocated to driver's shifts in advance and could result in additional charges.
- Please be aware that if the charter exceeds the parameters of your quote, an additional charge will be incurred.

**Cancellations:**

- The following cancellation charges may apply at Transitplus' discretion:
  - "Non-cancelled" service- full hiring/charter fee applies (no refund)
  - Cancellations within 24 hours- charged 10% of hiring fee
  - Cancellations made between 25 to 72 hours of the pick up time- charged 5% of hiring fee

**Accounts:**

Accounts will be forwarded and payable within 30 Days from date of invoice. Transitplus reserves the right to refuse further bookings if accounts remain unpaid after 30 days.